

Facelift Windows  
58/148 Chesterville Road  
Cheltenham VIC 3192

24<sup>th</sup> Feb

Dear Peter .

Last August you quoted, manufactured and replaced all the windows in my first-floor apartment. I elected to use Low Emissivity glass in the two floor-to-ceiling windows in the main rooms in an attempt to maintain a reasonable temperature all year round without relying solely on heating and air conditioning.

In the 6 months since my windows were installed I have experienced cold winter days, storms and days of hot summer sun. Despite these extremes, the temperature inside my apartment has been far more temperate. The double seal has provided a shield from the wind and rain, the fly screens have kept insects and spiders out and the inbuilt locks have improved the security of the apartment.

My neighbours in the block have observed how lovely my windows look and have commented on how well the aluminium frames blend in with the original timber frames in the adjoining apartments.

I recall it being a huge job at the time, particularly for the Facelift team who had to lift and install my very large, very heavy living room window, with only two meters clearance between the building and boundary fence. The whole job was completed on-time with good humour, professionalism and lots of cups of coffee!

Windows are such a significant part of any home, and I know that by deciding to replace all my windows with Facelift aluminium windows my windows have become a special feature in each room. My new windows were a great investment.

Many thanks again,



Meagan I