



# ***CASOTTI PLUMBERS***

## ***COMMERCIAL & DOMESTIC***



# Finally a trade that understands what YOU NEED!

*“The challenge of dealing with both  
landlords & tenants means you need a  
professional you can count on!”*

*Casotti Plumbers is here to make your job easier.*



LICENSES: PL5476 PL1946 GL6594 GL2705



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# THE FINE LINE OF TENANTS & LANDLORDS

The needs of the different parties

## THE TENANT    THE LANDLORD

Punctuality

Professionalism

Reliability

Accountability

Communication

Competitive pricing

A Property Manager must juggle the competing needs

**AT CASOTTI PLUMBERS WE UNDERSTAND!**



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# WHY WE ARE BEST PLACED TO SERVE YOU?



## READY RESPONSE TEAM

All vehicles have on-board GPS – closest vehicle responds  
System alerts to management if Trades are late to a site  
Priority attention to partner Property Management Teams

## COMMUNICATION FLOW

Job Despatch system advises when Trade arrives, when Trade leaves  
Computerised reports provided to PM for client be it Landlord or Tenant

## PARTNERSHIP

We work with only a limited number of PM teams.  
We seek to create an environment of mutual respect  
We SEEK to become your TRADE of CHOICE!



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# WHO ARE CASOTTI PLUMBERS?

- Established 1987 – WA Owned and Operated
- 35 years of industry knowledge
- A wealth of experience in plumbing
- Employ experienced licensed tradespeople
- Apprentices complete in house training programs
- 16 plumbers on the road
- We cover north and south of the Metro Area
- State of the art plant and equipment



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# OUR MISSION

ESTABLISH CLOSE  
RELATIONSHIPS WITH OUR  
CLIENTS TO ENSURE THEY  
RECEIVE *QUALITY SERVICE AND*  
*WORKMANSHIP*



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# WHY USE CASOTTI PLUMBERS?

- Friendly client focussed service
- Trouble shooting support from management team
- Bookings taken via website and email
- Discounts offered for service contracts for >12mths
- Weekly client follow ups ensures quality of work & service
- We have 9 vehicles on the road
- All work guaranteed



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# TESTIMONIALS

*Thanks for the prompt service!*

Janette Smith

*Thank you for your very prompt service. It is not often people get positive feedback relating to their jobs.*

*I thought that your website was great and*

*I loved the refreshing water animation in the corner.*

Geraldine Lockyer

*I really appreciated your comments and advice on our plumbing situation at the new house, thanks!*

Helen Digby

*The work was completed and I was very happy with the finished product.*

*The guys did a really good job.*

Catherine Collins

*Thank you so much for your help today. I really appreciated your quick response.*

Lisa Goodchild, Property Consultant

*Your guy has just been and finished his work satisfactory. In fact I am very pleased with the job done, the time it took and the professional attitude and advice given for the job as well as the price...*

*we will be coming back to your company when we are ready.*

Pamela Robinson



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