



HUNTLEY
SKINNER
ELECTRICAL

DOMESTIC • COMMERCIAL • INDUSTRIAL

#getting it done!

10 YEAR WORKMANSHIP WARRANTY

Offering a quality service is something that we take pride in at Huntley Skinner Electrical. To back up our claim, we offer a 10 year warranty on our workmanship. This means that if an appliance installed by us fails or breaks within 10 years due to defective performance of our installation services we will fix it or replace it.

Transferability

This warranty is transferable by the original purchaser of the appliance to any subsequent purchaser of the premises at which the components are installed.

Effectiveness

This warranty only comes into effect once we have received all amounts owing from you in relation to the services rendered. This warranty will no longer be valid if:

- anyone other than a Huntley Skinner Electrical installer, contractor or other authorized person works on (including repairing or altering) the electrical appliance at any time; or
- you fail to comply with all reasonable instructions of Huntley Skinner Electrical (whether written or verbal) in relation to the operation and care of the appliance.

Exclusions

This warranty does not cover:

- your existing electrical installation, wiring or fuse box;
- normal fair wear and tear;
- any malicious damage or abuse;
- damage caused by vermin, animals or pests;
- corrosion, oxidization, discolouration by mould, or the like;
- damage caused by 'acts of God', improper voltage or power surges, accidents or other acts beyond our reasonable control;
- any damage to your property caused by the appliance failing or breaking;

- any alterations to your property which are a necessary consequence of the provision of the installation services; or
- any damage of any kind that was not reasonably foreseeable or that could not have been expected to result from:
 - a failure to provide the installation services as required by your agreement with us; and/or
 - the installation services failing to meet any consumer guarantee set out in the Australian Consumer Law.

Australian Consumer Law Guarantees and Remedies

Our installation services come with guarantees that cannot be excluded under the Australian Consumer Law. In the case of a problem with any installation services which is not defined as a ‘major failure’ under the Australian Consumer Law and which is capable of being remedied, you must provide us with an opportunity to remedy the problem free of charge within a reasonable time.

In the case of a problem with any installation services which is defined as a ‘major failure’ under the Australian Consumer Law or which is not capable of being remedied, you are entitled to:

- cancel your agreement with us and get a refund; or
- get compensation for the difference in value of the installation services delivered and what was paid for by you.
- You are also entitled to compensation for any reasonably foreseeable loss or damage resulting from:
 - our failure to provide the installation services as required by your agreement with us; and/or
 - the installation services failing to meet any consumer guarantee under the Australian Consumer Law.
- We will not be liable to you for any personal injury or any loss or damage of any kind that was not reasonably foreseeable or that could not have been expected to result from the circumstances set out above.