

This practice was established in 1977 to provide a family based medical practice.

Philosophy: You have a regular doctor within the practice but there are times when the doctor of your choice is not available. At these times we recommend another doctor within the group.

## **TIMES OF OPERATION**

Monday to Friday: 7:30am - 7:30pm

Saturday: 7:30am - 3:00pm

Sunday: 8:30am - 3:00pm

## **SPECIAL INTERESTS OF PRACTICE**

- Iron Infusions
- Paediatrics
- Procedures
- Gynecology
- Asthma
- Diabetes
- Anxiety, Phobias, Depression
- Acupuncture
- Menopause
- Erectile impotence
- Cognitive Therapy
- Fibromyalgia
- Headaches
- Irritable Bowel

This practice is accredited as a Level II Mental Health Provider by the National Mental Health Collaborative and Beyond Blue. Medicare also recognises this highest level of Mental Health Accreditation awarded to our practice.

## **IMMUNISATION**

A full immunisation service is provided:

- Childhood immunisation
- Hepatitis B vaccination
- Influenza vaccination
- Travel vaccinations

## **APPOINTMENT AND WAITING TIME**

We operate an appointment system. Please report to reception with Medicare and

Concession cards when you arrive. Any significant delays will be reported to you.

Please inform us if you need a longer appointment.

**Translation Services** can be arranged.

## **ABORIGINAL AND TORRES STRAIT ISLANDER PATIENTS**

We have implemented Closing the Gap Indigenous Health Incentives in our practice. This includes ATSI Health Assessments and Closing the Gap Scripts to manage or prevent chronic disease. Speak to our staff if you are or know someone who is Aboriginal or Torres Strait Islander and requires help with managing their health problems.

## **BILLING POLICY**

Bulk billing for Health Care card holders, DVA Gold Card holders, Pensioners and children under 16. All other patients pay their fee on the day with a facility to receive rebates from Medicare.

Some procedures can incur an extra charge eg Commercial Drivers Licence, Excisions.

## **UPDATE PATIENT RECORDS**

Please ensure your telephone number and address is correct and up to date as we may need to contact you urgently.

## **PRESCRIPTION POLICY**

The doctors have prescribed enough medication to last until the next review. It is not recommended to ask for prescriptions without a review as your health could be at risk. Please come in and see the doctor the next time your medication runs low.

Patients must come back to see the doctor for all test results. A consultation is necessary to discuss results to ensure good patient quality care.

## **CONTACTING THE DOCTORS**

Doctors can be contacted by phone or electronic communication during normal consulting hours. Messages will be taken or the call put through in an emergency situation. Messages are dealt with at the conclusion of the session.

## **OTHER LANGUAGES SPOKEN**

Cantonese / Mandarin / Malay

## **PRACTICE NURSES**

Our Practice Nurses are available Mon - Sun for patient care and education.

They offer services in the following areas:

- Child/Adult
- Pap Smears
- Immunisation
- Osteoporosis Treatment
- Diabetes Education
- Ear Syringing
- Bed Wetting
- INR Testing
- Aged Care
- Asthma Education
- Triage
- Well Baby Checks
- Mental Health
- Care Plans
- Health/Home Assessments
- Wound Care

## **HOME VISITS**

We do home visits when possible for ill patients or by prior arrangement for house-bound patients.

## REMINDERS/RECALLS

The Practice is committed to preventative care. We may issue you a reminder notice from time to time. If you prefer not to be involved in this system please let us know.

## AFTER HOURS

We are open on both Saturdays and Sundays. However should after hours consultations be needed please phone **8384 7977** and you will be directed to an appropriate service.

## PRIVACY

Please be assured that no personal health information is given out without your full consent.  
We comply with all confidentiality and privacy obligations.  
Please ask reception for a copy of the Privacy Policy if required.

## PATIENT FEEDBACK

We believe that problems are best dealt within the practice. Please feel free to contact your doctor or our complaints officer Tricia. Likewise any positive feedback can also be directed to Tricia.

If you feel a complaint needs to be taken up outside the Practice the following authority can be contacted at:

Health & Community Services  
Complaints Commissioner

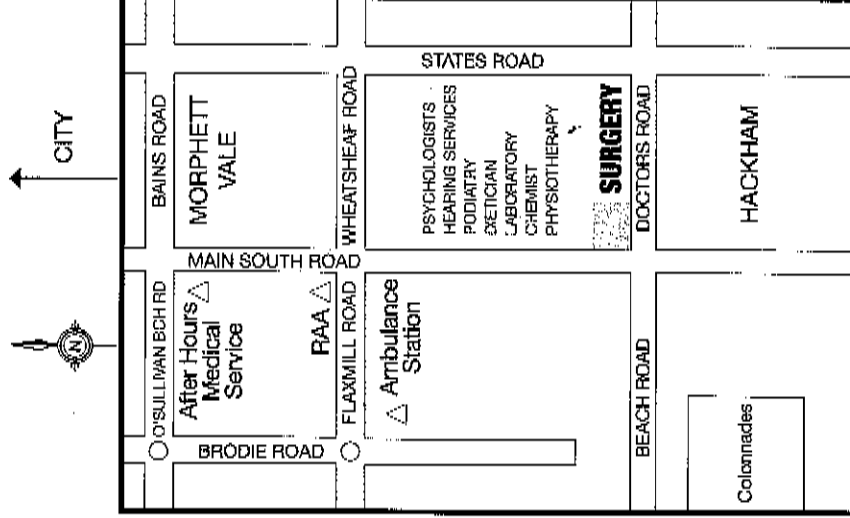
## CODE OF ETHICS

We abide by the A.M.A's code of ethics.  
Copies are available in the Waiting Room.

## OTHER SERVICES ON SITE

- Psychologists
- Hearing Services
- Podiatry
- Dietitian
- Laboratory (SA Pathology)
- Chemist
- Physiotherapist

## LOCATION MAP



# Morphett Vale Family Practice

## PRACTICE INFORMATION



### DOCTORS

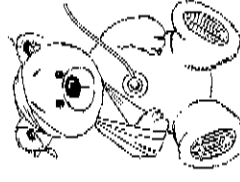
Dr. H. Lin MBBS  
Dr. J. Hurley MBBS, Dip RACGP  
Dr. S. Liaw MBBS  
Dr. W. Pham MBBS, FRACGP  
Dr. A. Davids MD, FRACGP  
Dr. D. Lin MBBS, FRACGP DCH, Dip (SCCA)  
Dr. D. Bartold MBBS  
Dr. T. Lim MBBS

### PRACTICE NURSES

Gemma  
Selina  
Blanca

### STAFF

Wendy  
Elaine  
Vicki  
Meghan  
Rebekah  
Karina  
Tricia  
Michelle  
Sam



1 DOCTORS ROAD  
(Corner Main South Road)  
MORPHETT VALE

**Telephone: 8384 7977**

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**www.mvfp.com.au**