

Just wanted to say a huge thank you to The Termite Guys (Mike and Jye specifically) for the wonderful service that you provided to me in my home recently! I feel really confident now that my house will be secure from attack by any termites for the next eight years.

From the outset I found Mike to be very knowledgeable, professional, honest and reassuring. He was able to respond to my call very quickly and answer all of my questions. Never once did I feel like I was just being "sold" on a product/treatment that suited the company's back pocket (like other companies appear to do). The Termidor product speaks for itself and I think anyone would find Mike and Jye's easy going, honest manner to be very refreshing.

Mike went through my property with a fine toothed comb (aka thermal imaging camera, etc) to ensure that there were no surprises lurking behind the walls or in the roof. He also showed me how they go about mixing up the Termidor chemical prior to applying it, so that I could be confident that there were no short cuts being made. He and Jye appeared to be very confident, organised and methodical in their work, and I can attest to the fact that they were incredibly thorough and neat. In fact I think my house was tidier after they left! I can also barely detect the drill holes in the slab.

Overall the stand outs for me with The Termite Guys were their impeccable customer service and great work ethic. They went above and beyond what I was expecting, for example being thoughtful enough to start drilling any risky areas early in the day (in the unlikely event of hitting a snag), replacing some cracked roof tiles for me, plumbing in a hot water outlet to a down pipe properly, and even traipsing over 13 acres of my property in search of any suspect trees that might need treating as well!

I would definitely use The Termite Guys again on any future house purchases – both for performing a pest inspection and/or installing another treatment barrier for peace of mind! Keep up the excellent work guys!

*Linda, Mount Cotton*

Good morning Michael,

Thank you again for carrying out the works on my property. I am very impressed with the quality, professionalism and level of service you (and your team) have provided. I also appreciate the time you have taken to explain in detail of what was required prior to treatment and what was done post treatment. What I found separates you guys from other companies I have dealt with is that you find time to explain the cause and effect of termites, and provide tips on prevention. It has been a great pleasure working with you and I'll be more than happy to recommend you guys to anyone seeking termite treatments/inspections.

Having said the above, my mother was also very impressed and would like to seek your services for a quote on one of her rental properties out at Sunnybank.

I look forward to your feedback on your time availability.

Thanks again!