

# Testimonials

---

## **Alex Robertson – Morphett Vale**

Would just like to thank you for the prompt service and resolve of my computer problem.

## **Ann Jeffries – Modbury Heights**

Great service from Eugene my computer now up and running. Must recommend this company (IDSN) to all my Adelaide friends. Thank you

## **Judith Elizabeth Vale**

Had my computer finally fixed today from IDSN.com who came within a couple of hours – so helpful. Thank you.

## **Susan –Northfield**

Friendly service really sorts out this old chook

## **Lawrie – Seacombe Heights**

Thank you for your prompt response to rectify my laptop problem. Your professionalism and explanation of what was causing my problem was greatly appreciated. My laptop is starting up and running applications faster than it ever has.

Tom -St Peters

Excellent service Highly recommended

## **Alan – Walkerville**

The problem I had with my PC was due to hardware issues. I should have sought help earlier. I located IDSN in the yellow pages. Service was prompt within 30 minutes the pc was collected. Within an hour I was advised it could be repaired advised the cost as im a pensioner. The pc was delivered to my home after 24 hrs other repairs were needed. On delivery an explanation was clearly advised together with a diagram what the problems were. PC is working fine now.

## **Judith – Blair Athol**

On the 2 occasions & 1 referral that I have used the services of IDSN I have received the competent service for which I asked. My basic questions were answered in a way which I understood. Thank you 4 the service.

## **Lesley – Vale Park**

I appreciated your prompt service.

**Lynn-Maree – Norwood**

Wow. I've had computer technicians supposedly fix my IT problems before, but I just have to recommend this company to all my Adelaide contacts.

Apparently my computer had a lot of viruses and malware, even though My Telstra BigPond Security and Safe Central are supposed to find them, it wasn't finding them even after a full scan. Eugene from IDSN found hundreds,. I now have a fast working "clean" computer and all the stress and hassle has gone, thanks to this company.

I am so very grateful that I found them in the Yellow Pages. So if you have IT problems, call them, they promise to be at your home within 60 minutes, and, if not at your home by then you get \$30 off. how's that for service. My guy was at my home within thirty minutes! Oh, and I managed to meet my deadline. I would not have been able to do that if they had not delivered such a professional and fast service.

**Darryl – Broadview**

Really appreciated the professional and courteous service received from IDSN. The service was prompt and my laptop is running so much better. Since the initial service, I have had a couple of general questions re: computer issues. A quick email and in a short time there has been a helpful response.

**Pam – Thebarton**

Thank you Eugene for getting me up and running again. Very happy with your very professional and informative service. I will definitely be referring IDSN to my friends. Have a great day.

**Roelfina – Onkaparinga Hills**

Great service prompt responds very reasonable fees would recommend.

**Colleen – Glynde**

Yes, your Company was very prompt and kept in touch if you were held up at all.

I would recommend IDSN to my family and friends.

Thank you again.

**Natalie – Clearview**

Thank you Eugene for your prompt, timely efficient and professional manner in resolving problems with the computer.