

LIFETIME WORKMANSHIP GUARANTEE



Fallon Solutions offers a lifetime workmanship guarantee on all domestic service works. If the work carried out is not to Australian Standards, we will redo the work for free. This guarantee is limited to the labour component of the job.



Warranty on Parts

Parts & materials are covered by a manufacturer's warranty usually for a minimum of 12 months. This excludes all tap washers/gaskets and seals. Manufacturer's warranty on hot water services can be up to 12 years.

See overleaf for specific warranties for drain clearing/renewal, trenchless rehabilitation & chemical drain cleaning.



PLEASE TURN OVER



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Water Jet Drain Cleaning Solutions & Drain Renewal Solutions

If your drain has been cleared by Fallon Solutions and blocks again, Fallon Solutions will carry out one of the following in an attempt to clear the blockage.

A - No Charge Warranty

1. Your drain must have been inspected by a Fallon Solutions qualified technician using a Closed Circuit Television (CCTV) Drain Camera.
2. The blockage must be in the same section of drain that was cleared last time by Fallon Solutions; this warranty is applicable within a 90 Day period of the paid visit & includes up to 30 minutes labour at no charge.

B - Conditional Warranty - Lifetime

1. As long as Fallon Solutions has attended your blocked drain (outside of the 90 day period), we will return and attempt to clear for only \$99 including GST & up to 30 minutes of labour. The blockage must be in the same section of drain that was cleared last time by Fallon Solutions.
2. Any additional services required while on site will be discounted by 15%.

Trenchless Rehabilitation Solutions

All trenchless pipe rehabilitation is covered by a full 10 year warranty, pending CCTV inspection at no charge. If the section of pipe rehabilitated by Fallon Solutions is found to be faulty, we will rectify all repairs at no cost to you.

Chemical Drain Cleaning Solutions

RootX is covered by a 6 month warranty pending CCTV inspection at no charge. All CCTV and drain cleaning required in a 6 month period is to be carried out at no extra charge.



*Scan code to
find out more about
our service guarantee*

FALLON
SOLUTIONS

ONE CALL TRADE SPECIALISTS

60
YEARS

OF QUALITY SERVICE