

Laser Electrical Fyshwick

Our specialised
industry services



Electrical
Laser

Laser Electrical Fyshwick

We provide our
clients with a
“Totally Dependable”
professional
service

Our customers are our first priority and we have strict guidelines and processes in place. Our staff provide you with an honest, friendly and a satisfying experience every time.

All your electrical needs can be taken care of with one simple phone call. You can be assured that you will receive excellent service and be guaranteed that your job will be done right every time. Our aim is to be “Totally Dependable” in every sense of the word.

Laser Electrical Fyshwick

We are a leading electrical and HVAC service provider who take pride in the quality and safety of every job.

Since 2006 we have provided service to clients throughout

- ACT
- Snowy Mountains
- and the far South Coast.

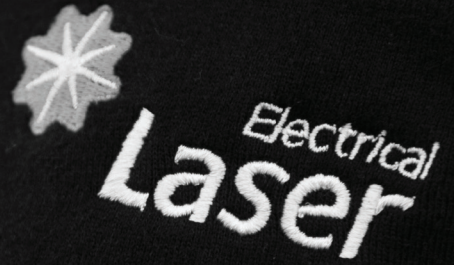
We cater to a large client base, including;

- commercial and government clients
- residential clients

Our business systems and highly skilled team ensure a professional service and long term client confidence.

We cater for all aspects of the electrical industry including:

- Lighting
- Power
- Switchboards
- Safety Switches/Residual Current Devices (RCD's)
- Boilers
- Variable Speed Drives (VSD's)
- Faults / Repairs
- Air Conditioning
- Floor Heating
- C-Bus Programmable automation system
- Energy Efficient Solutions
- Solar Energy
- 3-phase Power Distribution
- Hot Water Services
- Phone/Data
- Test and Tag Compliancing
- Chillers
- Refrigeration Installation & Service





Scheduled Maintenance Checks

Electrical maintenance is a critical process that follows any installation or upgrade. The safety and integrity of the products we install are paramount for both our customers and our staff. With a program schedule we can extend the life span of your valuable equipment, check efficiency remains at its peak and ensure everything is still safe.

Laser Electrical Safety & Efficiency Program Schedule includes:

- Checking switchboards for tight connections and safety. Thermal imaging technology can be utilised to identify hot spots that could result in an electrical failure or fire.
- Checking operation of lighting, power and air-conditioning services, including adjustment of timers and sensors as seasonal requirements change.
- In accordance with legal requirements, regular testing of emergency and exit lighting facilities.
- Replace light fittings or lamps as required.
- Building Maintenance Contracts for HVAC & Electrical



The Laser Guarantee

- We will provide well presented, professional employees
- We will use due care, skill and ensure timely service
- Our work will be appropriate to your needs
- We will take full responsibility for all materials supplied
- We will honour all manufacturers' guarantees
- For your peace of mind we guarantee all work
- Work is covered by a Mandatory Certificate of Electrical Safety

Our Facilities Service Level Agreement

Service Level Agreement

- On receipt your job request, we will complete the required work within agreed service level timeframes.
- If you have an urgent job request, we will attend the job site within 3 hours.
- Our staff carry company identification tags and are always in company uniform.
- All staff members have Working With Vulnerable People cards (WWVP) and are police checked.
- Fully qualified and registered in accordance with electrical regulations, best trade practices and safety requirements.
- Quotes for projects are provided where required.

24 Hour Emergency Service

In the case of an emergency, we are available 24 hours a day, 7 days a week, with our on-call service technicians.

Health and Safety

- Laser Electrical Fyshwick has a proud health and safety record. We have comprehensive safety plans and reporting structures to ensure our staff, customers and the general public interact within a safe and healthy environment.
- Our staff carry company identification tags and are always in company uniform.
- Fully qualified and registered in accordance with electrical regulations, best trade practices and safety requirements.
- We comply with all health and safety requirements.
- Fully Insurance and Accredited.
- Our business carries public liability insurance to the value of \$20 million.

Energy and Water Efficiency

- After becoming familiar with individual sites and their respective needs, we will be able to recommend energy saving initiatives.
- These may be as simple as changing to the right type of energy efficient lamps or the installation of daylight sensors.

Laser Group Overview

The Laser Group is a membership network of independently owned Plumbing and Electrical contracting businesses operating nationally throughout Australia and New Zealand.

Leading Edge Technology – To Improve Services to Our Clients

As Members of this Australasian organisation we have access to unrivalled technology and systems that are being constantly developed and upgraded to improve service to our clients.

We operate a unique software package called 'LaserPro Enterprise' which has been designed and developed specifically for Laser Members to improve workflow management.

As a valued client, you will be able to access our 'LaserPro Client Portal'. This enables you to log onto our system to request and track jobs. LaserPro Enterprise records a huge amount of information for every client on every job and allows us to operate very efficiently and accurately, delivering all information to you when you need it.

LaserPro Enterprise is also used for every aspect of our business operation, from customer quoting and scheduling, right through to customer invoicing. Laser has partnered with Xero accounting software, to ensure accurate and timely invoicing and financial reporting.

Our service technicians operate smartphones and tablets which are integrated to the LaserPro Enterprise system using our app, LaserPro Connect. This means we get extremely accurate job reporting information and material information. This paperless automated system also creates a time efficient method that enables streamlined invoicing to the point where invoices can be received by the customer via email almost immediately once the job is completed.

* Paper invoices are available upon request.

- The multi award winning Laser Membership Group was formed in 1999
- Winner of numerous Franchise Industry Awards
- Comprising of over 210 Member Businesses and over 2000 staff
- Australia and New Zealand's Leading Electrical and Plumbing contractor business



Summary

Laser Electrical Fyshwick strive to bring our local communities the highest levels of service possible, drawing from the strengths of an Australasian group, offering a wide range of products and services whenever they're needed.

We service our customers with the best tools and technology for the job. We support and train the most efficient, friendly and skilled staff to provide excellent service every time.

All your Electrical needs can be taken care of with one simple phone call. You can be assured that you will receive a premium service and be guaranteed that your job will be done right every time. Our aim is to be "Totally Dependable" in every sense of the word.



For all your Electrical Requirements

Contact Laser Electrical Fyshwick

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