# Ustoreit: Customer Feedback

## Ashford Facility:

- "...also I just wanted to say how happy I was with the service of u-store it Ashford. All the ladies I have dealt with either on phone or in person have been really lovely and professional. Will be recommending you to all our friends.
  Many thanks. Emma"
- "...will certainly have no hesitation recommending your services to other people in need of a storage facility. Jim"
- ...Organizing things for my mother (who lives in Adelaide) from where I live here in the U.S. has it's challenges, but the staff at the Clovelly Park U-Store-It were so wonderful, I can't thank them enough. When I returned to Adelaide to empty the unit, their suggestions for how to dispose of some of the times was particularly helpful as I was no longer familiar with the local businesses. I'd like to send a special shout-out to Tina and Annette
  - thank you again, ladies. Cheers, Sonia
- "Your staff are gems all of them. And they speak highly of management a great combination for a business to be successful. Another organisation I have observed like that is Foodland at Norwood where the staff and management have a respectful and win/win relationship that shows up in their business culture. Can't speak more highly of your operation. Cheers, Daniel"
- "...also I just wanted to say how happy I was with the service of u-store it Ashford. All the ladies I have dealt with either on phone or in person have been really lovely and professional. Will be recommending you to all our friends. Many thanks, Emma

#### Para Hills West Facility:

- All good ,will use the site again when I need it thanks ,for an easy stay a hassle free time cheers Rob"
- "Just a note to confirm our vacation notice, and to thank you for your help and service over the last five months. We will certainly recommend U-Store-It to anyone looking for a safe and reliable storage unit. With best wishes, Joyce and Madelaine"

### Norwood Facility:

➤ Hi Maree,

Thanks for all your help and good cheer over the past years. I will always recommend U-Store-It.

Kirsten.

#### Gepps Cross Facility:

Dear Gepps Cross Team (particularly the admin and reception staff)I would like to thank you all for the help and assistance you have given me in arranging storage of my sons personal belongings and more recently his car. The assistance and quality of service I received has been exceptional and much appreciated. It is not often that you find people that are so helpful, prepared to go out of their way and provide an extra level of assistance that was required, particularly in today's world.

I would highly recommend your facility to any person that needs to arrange storage. Your company should be proud to have such staff.

Thanks again for all the assistance you have given me over the past weeks. 

Judith Bedford