

allied pickfords advantage



relax.
we carry
the
load.SM





relax we carry ¹the load

Allied Pickfords knows moving. We move over 1,000 families per day, 365 days a year. We move more people, locally and internationally, than anyone else in the world!



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Removals companies can sometimes appear the same. That's why we designed this brochure to help you see what lies beneath the surface of the world's best mover, Allied Pickfords.

- ✓ **Removals experience**
A removals heritage dating back almost 400 years with proven techniques and processes to ensure we meet the promises we make.
- ✓ **Highest grade packing materials**
We only use the highest grade packing materials to ensure maximum protection for your effects with the ability to recycle and be environmentally responsible.
- ✓ **Largest network in the world**
With over 600 locations in over 40 countries Allied Pickfords offers a complete door to door service where your goods remain in our hands from removal to delivery.
- ✓ **Global Service Charter**
Our network operates to world-class standards at every point of contact. Our Global Service Charter ensures you receive the very best standard of service around the world.
- ✓ **Global tracking for international moving**
Our international tracking system allows you to check the current status of your shipment anytime, 24 hours a day, seven days a week.
- ✓ **Allied Pickfords Training Academy**
We provide a high level of interactive training to ensure we are continually improving the moving experience and exceed our customers expectations.
- ✓ **Allied Pickfords Insurance centre**
Allied Pickfords are the only Furniture Removals company in Australia to hold a Financial Services Licence.* You remain in our care from start to finish in the rare instance of a claim.
- ✓ **Industry accreditations**
Allied Pickfords is a long standing member of many worldwide and local based Industry bodies to ensure we deliver on the promises we make.



* Financial Services Licence #294595 is registered under the name of SIRVA Pty Ltd trading as Allied Pickfords.



relax...

feel prepared,
not overwhelmed

Relax...Allied Pickfords
does the moving for you.
Ask questions, get answers;
we're here to help you.

Moving home can be an anxious and stressful time. We understand that you're not just moving your belongings from one place to another. Your life is changing before your very eyes.

With hundreds of other things to think about, you need not worry about the planning, packing and safe transportation of your precious belongings to your new home. You can leave that to us.

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making it easy for you

Allied Pickfords will design a package of tailored moving services to get you to your new home.

Removal of household possessions

From the pre-move survey to unpacking in your new home, your personal belongings are in the most experienced removalists' hands – Allied Pickfords' hands.

Your Allied Pickfords move team will treat your personal belongings with the utmost care by meeting our stringent global benchmarks for quality service.

Storage

We have our own network of storage facilities across Australia, New Zealand and the world that are typically more cost effective than retail self storage options.

The specific design of our storage environment will keep your stored belongings dry, clean and protected from external elements.

With secure storage facilities nationwide and across the globe, access to your belongings is never far away.

Pet care

Allied Pickfords enrolls the help of pet relocation specialists to ensure all beloved pets are given the best care and attention.

Our specialists love animals and their sole focus is to ensure your pet's well-being and happy transition to their new home.

Vehicle care

Cars, bikes, boats and trailers...

We can arrange transportation for all vehicles. Our long standing vehicle transport specialist will move your pride-and-joy, or even the ride-on-mower, with complete care and diligence.

Transition services

Our wealth of experience in moving individuals and families has led us to develop services aimed at supporting you beyond the physical move itself including:

- Utility connection and disconnection
- Foreign currency transfers
- Temporary accommodation arrangements
- New home search
- School search
- Orientation

world class

packing from a first class team

Make no mistake, Allied Pickfords invests time and care in developing materials that will protect your possessions during every phase of your move.



Regular Skills Training

Our removalists all undergo in-depth training equipping them with the very best safety, wrapping, handling, uplift and delivery techniques to name a few.

We strive to deliver consistent, high quality service to every one of our customers.

Protecting Your Home

At origin and destination, from staircases to doors, our expert removalist teams will respect your home, meticulously using unique protective materials to protect each area of your home as required.

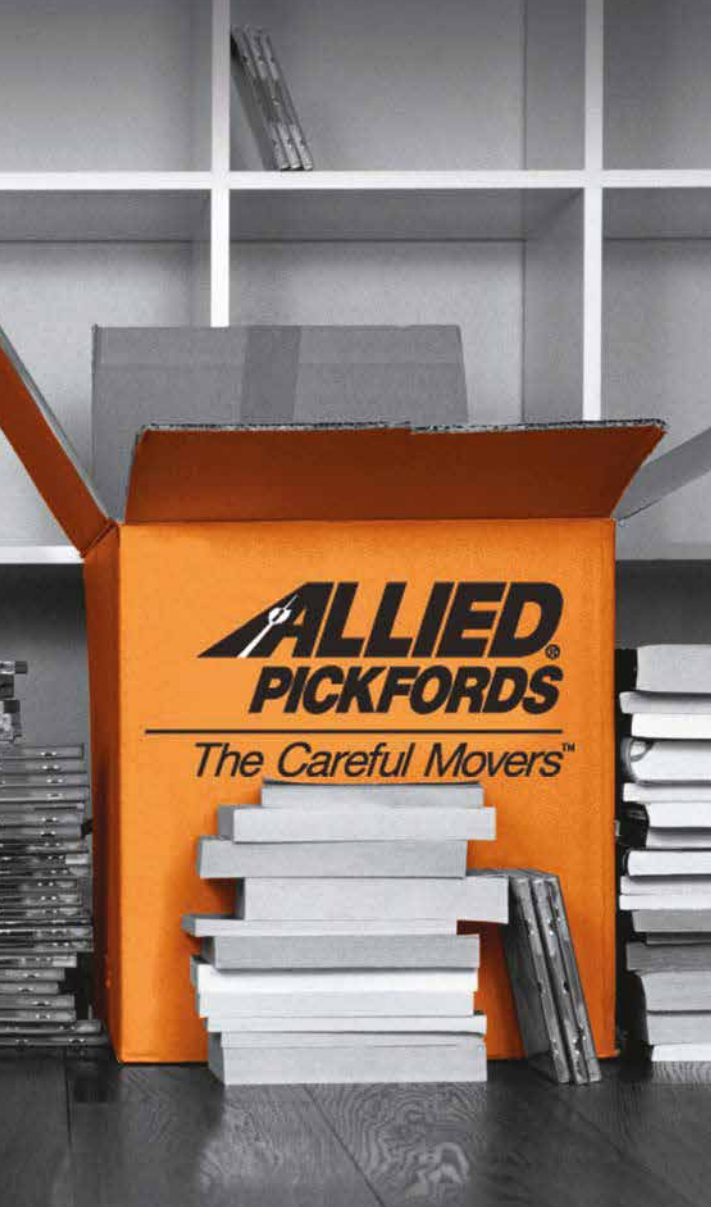
Innovation and Development

Through our network of over 600 locations around the globe, we continue to pioneer the highest grade packing materials and solutions in the industry to ensure your personal belongings have the best protection.

We use a variety of multi-ply cartons, tissue, corrugated paper, felt blankets and bubble wrap specifically for home moving. High protection custom boxes, crates and international wrapping are used for high value and fragile items including plasma and LCD TVs, bikes and golf clubs.

We are committed to utilising sustainable resources and developing recyclable, environmentally friendly materials.





Packing and unpacking

Allied Pickfords is here to make your transition to your new home as relaxing as possible from start to finish.

To ensure a seamless move, you can have us do all the packing and unpacking in its entirety, or we can share the packing and unpacking with you, depending on your individual requirements.

“You can truly sit back, relax, and let Allied Pickfords carry the load”

Standard Services Available

- Complete Packing**
 All of your personal items are carefully and professionally packed into various and specific sized cartons by your Allied Pickfords removalist team.
- Part Packing Service**
 Designed for those customers who would like to pack selected personal items such as documents, clothing and linen themselves. Allied Pickfords will then assist you with packing the more delicate and fragile items.
- Owner Packing**
 Allied Pickfords can supply a range of high grade packing cartons and materials for you to complete the entire packing of your personal items prior to your uplift date.

Optional Services Available

- Benchtop Unpacking**
 For any items packed by Allied Pickfords we offer a complimentary unpack at your new home. We will unpack the cartons and place the contents onto bench tops and flat surfaces at no additional cost to you. We will also remove all packing material and debris as part of this service.
 - Complete Unpacking**
 Everything is carefully unpacked and completely put away as you desire by Allied Pickfords.
- To lighten your load and ensure there are no sore backs we recommend you take advantage of our complete packing and unpacking options

your personal belongings
lavished
with care



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Every one of your precious possessions is treated uniquely, according to its special requirements.



Non-standard wrapping service available on request

- The following points describe how we care for and protect the most commonly moved possessions against common causes of spoil including unexpected bumps, dust and moisture.

- Soft Furnishings & Furniture including lounge suites and mattresses, are covered in specially designed Allied Pickfords' plastic wraps and protective blankets. When a higher level of protection is required, we will utilise our international grade packing materials.

- Unique and Extra Fragile Items require special care and packing often due to their size or special needs such as pianos. These items are wrapped and packed in protective blankets before being enclosed in wooden crates. Should an increased level of protection be required, we will internationally wrap and secure specific items.

For more information regarding the packing of any of your personal belongings, speak with your Allied Pickfords Move Consultant or visit:

Australia
www.alliedpickfords.com.au

New Zealand
www.alliedpickfords.co.nz

making the move the allied pickfords way

Your personal moving plan is designed to see you, your family and all of your personal belongings moved to your new home with ease.



Allied Pickfords' depth of resource and global network of operations means your belongings are moved with priority.

Domestic Moving

Allied Pickfords can deliver your personal belongings to any location in the country through an extensive road and rail network.

International Moving

Moving by sea is a cost effective transport option but isn't as quick as those items moved by air. Moving by air is fast, but may be subject to size and weight restrictions. Airfreight is ideal for the "emergency shipments" - clothes, linen, bedding and other personal belongings that you may need immediately.

Whether you are moving across the country or around the globe, you can choose between an exclusive or consolidated transport option, depending on the number of belongings you are planning to take with you.

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plenty of knowledgeable

helping hands

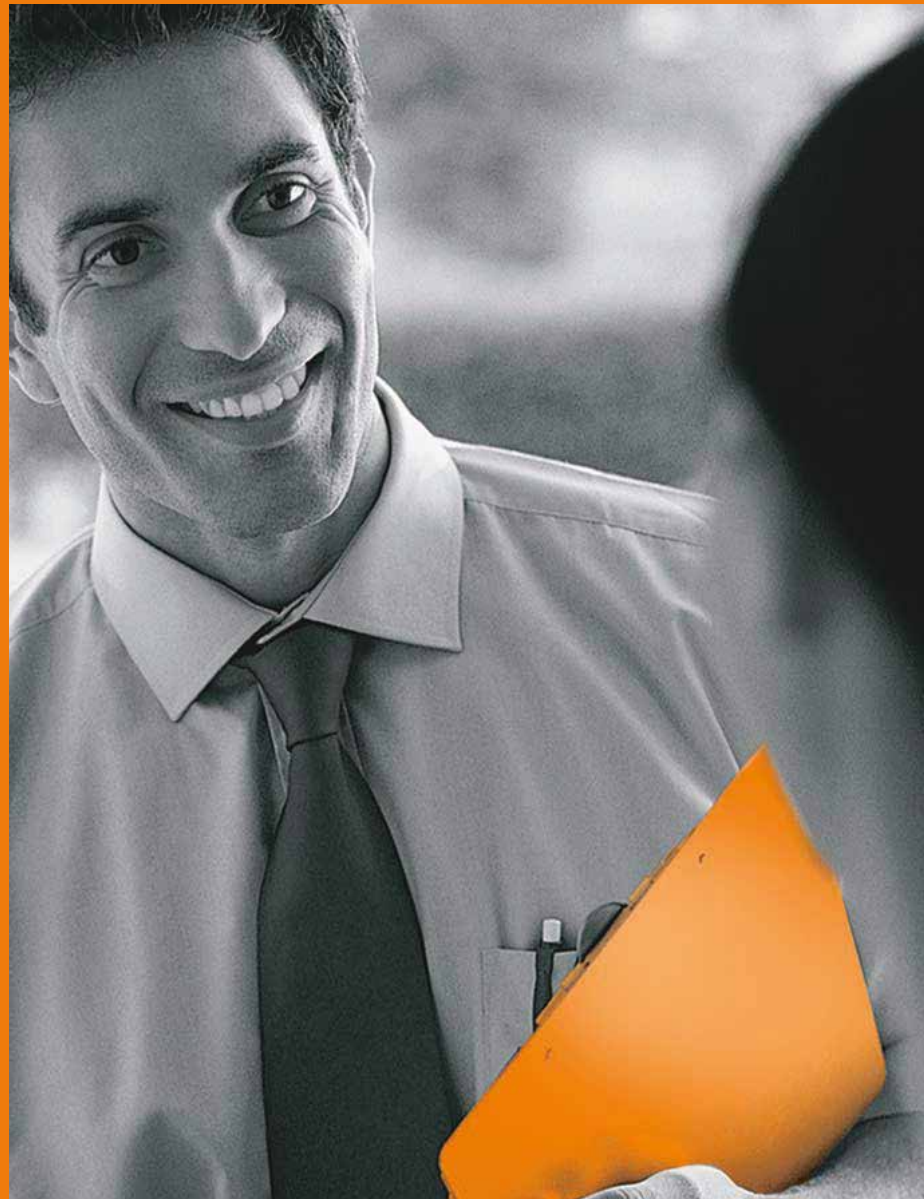
Your transition will be carefully guided by members of your Allied Pickfords Move Team.

Throughout the duration of the move process, your Allied Pickfords Move Consultant will be with you every step of the way, giving you support, guidance and peace of mind during this transition.

After your initial contact with Allied Pickfords, you can start to relax. We will take personal responsibility for planning and managing your entire move.

Whenever you need help or guidance on any aspect of your planned move, we are there to help. Everything is looked after. Nothing is left to chance.

One network,
one responsibility,
door-to-door service,
giving you one simple
point of co-ordination.



thinking beyond the box



Allied Pickfords Transit Insurance.

Our highest priority is eliminating risk and ensuring your peace of mind. When you entrust your move to Allied Pickfords, you know that wherever you are moving to, you will receive the best of care.

Very rarely, an item may be impaired. To ensure we continue to deliver you the best care, we have developed our own Transit Insurance cover. This means there are no messy third party insurance companies you have to deal with. We take responsibility.

An Allied Pickfords Transit Insurance Policy allows you to rest easy knowing your valued possessions will be covered from the moment we arrive at your residence, right through to when the delivery is complete.

The Allied Pickfords Transit Insurance Policy was specifically designed with our customers' peace of mind in focus, providing benefits that are either excluded or additional to many competitor policies.

Eg. Replacement cover regardless of the age of the item.

For more information about our insurance cover, refer to the product disclosure statement or speak to your Allied Pickfords Move Consultant.

“so relax, and allow Allied Pickfords to carry the load.”

your peace of mind our highest priority

Moving is a very personal business, and success, we believe, is based on the ability to see life through the eyes of the people we serve. It's this empathy with our clients and their concerns that is at the heart of our business.

Our commitment, shared throughout our organisation, is to take every measure at our disposal to ease the transition for families and individuals on the move domestically and internationally. We strive to provide our customers with an extra measure of what they need most during a time of change: peace of mind.

Simply put, we place ourselves in your shoes to understand your unique needs. Our heritage in moving, spanning over 300 years, consistently makes us the foremost experts in providing a tailored solution to meet those needs. This is why our customers, domestic, international, consumer, corporate or government, always return to Allied Pickfords.





endless regulations.
countless custom forms.
1 trusted name.

relax.
we carry
the
load.SM

One company

One responsibility

Should you require any more information or clarification about any part of your move to your new home, call your Allied Pickfords Move Consultant or your local Allied Pickfords branch.

QLD

Brisbane

490 Freeman Road
Richlands QLD 4077
Ph: 07 3717 5300
Fax: 07 3217 0051

Cairns

296-298 Hartley Street
Cairns QLD 4870
Ph: 07 4035 2694
Fax: 07 4035 3749

Gladstone

5 Bentley Street
Gladstone QLD 4680
Ph: 07 4979 1177
Fax: 07 4979 1720

Gold Coast

25 Casua Drive
Burleigh Waters QLD 4220
Ph: 07 5593 4263
Fax: 07 5593 5442

Emerald

Lot 14, Industrial Drive
Emerald QLD 4720
Ph: 07 4982 4344
Fax: 07 4987 6117

Mackay

6 Margaret Vella Drive
Paget QLD 4740
Ph: 07 4952 5687
Fax: 07 4952 6428

Toowoomba

1 Molloy Street
Torrington QLD 4350
Ph: 07 4634 0526
Fax: 07 4634 3251

Townsville

156 Webb Drive
Bohle QLD 4818
Ph: 07 4774 5799
Fax: 07 4774 5925

Sunshine Coast

32 Kayleigh Drive
Maroochydore QLD 4558
Ph: 07 5479 6537
Fax: 07 5443 5077

NSW

Sydney

Unit 2, 1 Foundation Place
Pemulwuy NSW 2145
Ph: 02 8868 2888
Fax: 02 8868 2882

Coffs Harbour

22 Craft Close
Toormina NSW 2452
Ph: 02 6658 7125
Fax: 02 6658 7129

Newcastle

3 Orton Close
Heatherbrae NSW 2324
Ph: 02 4987 2211
Fax: 02 4987 2411

Wagga Wagga

204-210 Hammond Avenue
Wagga Wagga NSW 2650
Ph: 02 6931 7144
Fax: 02 6931 7145

ACT

Canberra

47 Sawmill Circuit
Hume ACT 2620
Ph: 02 6298 8400
Fax: 02 6298 8444

NT

Darwin

887 Stuart Highway
Berrimah NT 0828
Ph: 08 8932 5999
Fax: 08 8932 6333

Alice Springs

8 Power Street
Alice Springs NT 0870
Ph: 08 8955 5885
Fax: 08 8955 5883

Katherine

1512 Crawford Street
Katherine NT 0850
Ph: 08 8971 0626
Fax: 08 8971 0785

Groote Eylandt

39 Eurrungwa Street
Alyangula NT 0885
Ph: 08 8932 5999
Fax: 08 8932 6333

SA

Adelaide

41-45 Davis Street
Wingfield SA 5013
Ph: 08 8444 7000
Fax: 08 8444 7070

TAS

Hobart

25 Greenbanks Road
Brighton TAS 7009
Ph: 03 6272 0600
Fax: 03 6273 1159

Devonport

4 Matthews Way
Devonport TAS 7310
Ph: 03 6423 2600
Fax: 03 6423 2601

VIC

Melbourne

202-228 Greens Road
Dandenong VIC 3175
Ph: 03 9797 1500
Fax: 03 9797 1689

Corporate Office

202-228 Greens Road
Dandenong VIC 3175
Ph: 03 9797 1600
Fax: 03 9797 1615

Bendigo

5 Whip Court
Long Gully VIC 3550
Ph: 03 5442 5300
Fax: 03 5442 5600

Geelong

1-57 Wood Street
South Geelong VIC 3220
Ph: 03 5221 1854
Fax: 03 5221 8380

Wodonga

9 Kane Road
Wodonga VIC 3690
Ph: 02 6024 5333
Fax: 02 6024 5666

WA

Perth

80-92 Sheffield Road
Welshpool WA 6106
Ph: 08 9334 5555
Fax: 08 9334 5511

Albany

22A Kelly Street
Albany WA 6330
Ph: 08 9841 8924
Fax: 08 9841 8461

Broome

39 McDaniel Road
Broome WA 6725
Ph: 08 9192 3108
Fax: 08 9192 7395

Bunbury

25 Kerr Road
Picton East WA 6229
Ph: 08 9725 6055
Fax: 08 9725 6205

Geraldton

308 Place Road
Geraldton WA 6530
Ph: 08 9921 2134
Fax: 08 9964 8118

Kalgoorlie

1/LOT 201 Broadwood Street
West Kalgoorlie WA 6430
Ph: 08 9021 1348
Fax: 08 9021 4379

Esperance

Lot 4, 2001 Hill Street
Esperance WA 6450
Ph: 08 9071 2600
Fax: 08 9071 1907

Newman

Lot 1589 Welsh Drive
Newman WA 6753
Ph: 08 9185 1822
Fax: 08 9185 2493

Port Hedland

Lot 3 Trigg Street
Wedgefield WA 6721
Ph: 08 9172 2699
Fax: 08 9172 2208

Australia

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www.alliedpickfords.com.au

New Zealand

0800-ALLIED (0800 255 433)

www.alliedpickfords.co.nz

