



Granite & Marble Works

CARE & MAINTENANCE

ENGINEERED QUARTZ SURFACES

Taking Care of Your Quartz Surface

Engineered quartz surfaces blend modern sophistication and timeless luxury with unbeatable strength and durability. The ever-lasting finish requires only simple and routine care to maintain its good looks. It will withstand exposure to tea, soda, wine, vinegar, lemon juice and strongly coloured substances.

It is highly stain, scratch, and heat resistant; however it is not stain, scratch, or heat proof. Therefore, following the correct care and maintenance guidelines will ensure engineered stone will retain its good looks for many years.

Routine Care & Maintenance

Virtually maintenance-free, engineered stone's hard, non-porous surfaces require no sealing to renew the lustre and are simple to clean. For routine cleaning, use small quantities of cleaners that are non-bleach and non-abrasive together with warm water and a damp cloth or sponge.

Removing Difficult Spills and Stains

Liquid spills, such as, fruits, vegetables, food colourings, curries etc, should be wiped up and cleaned with a mild detergent and water immediately after detection.

To remove adhered material such as food, gum, nail polish, dried paint, or any other similar substances accidentally adhere to the surface, first scrape away excess material with a plastic putty knife or scraper to gently scrape off the substance and then use a damp cloth to remove any marks or residual dirt.

For stubborn or dried spills, use a non-abrasive cleaning pad, such as a household sponge, along with a non-abrasive household cleaner (a non-abrasive cleaner will not dull the surface shine) and rinse to remove residue.

Preventing Damage

Heat

Engineered stone has been designed to be resistant to heat and can withstand exposure to moderately hot temperatures without being damaged, but extreme temperature changes, whether prolonged, sudden direct contact with, or radiated heat from very hot pots can cause thermal shock, discolouration or damage which can permanently damage the material.

Therefore, we do not recommend placing hot pots, pans, electric frying pans and oven trays directly from the hotplate or out of the oven onto the surface. We recommend a hot pad or trivet be placed on the surface under cooking units such as electric frying pans, pots, saucepans, roaster ovens, hot skillets or any heat generating appliances on the surface.

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Scratches

Engineered stone is a highly scratch resistant surface; however avoid abuse of the surface by refraining from using sharp objects such as sharp knives or screw drivers directly onto the surface. The use of cutting boards and taking care not to drop or move heavy objects on the surface will help to ensure the long lasting beauty the stone.

Chemicals

As with any surface, engineered stone can be permanently damaged by exposure to strong chemicals and solvents that undermine its physical properties. Do not use products that contain Trichlorethane or Methylene chloride, such as paint removers, paint, strippers, nail polish removers, bleach, furniture cleaners, oil soaps, permanent makers and inks. Any of these products may leave a residue and should be rinsed off thoroughly.

Avoid the use of highly aggressive cleaning agents such as oven/grill/drain cleaners and dishwasher polishing agents that have high alkaline/pH levels (pH 8.5 or higher). Should your surface accidentally be exposed to any of these damaging products, rinse immediately with clean water to neutralize the effect, and then follow with normal cleaning procedures.

General Comments

As engineered stone is non porous, it will keep its lustrous gloss and ultra smooth surface without polishing. It requires no sealing or special cleaning products.

Engineered stone is 91-95% quartz based. Some variations in colour and patterns may occur. Small surface spots and blotches are typical in engineered quartz surfaces.

The above care and maintenance information can be applied to all Engineered Quartz Surfaces such as Caesar Stone, Smart Stone, Essa Stone, Quantum Quartz, Stone Italiana & Quarella.

For more care & maintenance information, please call Granite & Marble Works on (02) 9519 9900