

HD PUMPS

MAKING WATER WORK

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Capability Statement



Making Water Work



Vision

To be the first-choice supplier of products and services to the pump and water equipment market.

Mission

We are dedicated to *Making Water Work* for our customers by supplying quality, efficient products, and professional, expert service.

COMPANY VALUE: *Our Customer Experience – We aim to be our customer’s first choice by delivering positive, professional experiences through every contact with our business.*

Our Story

Established in 1979 by Glen and Christine Fenwick, HD Pumps started as a small business based in the rural Darwin suburb of Humpty Doo. As the business grew, HD Pumps expanded into the Darwin metro market with the opening of our Winnellie branch in 1989.

In the late 2000s, Glen and Christine started to step back and their sons John and Greg bought into the business, bringing new enthusiasm and ideas to what had now become a stalwart of the industry.

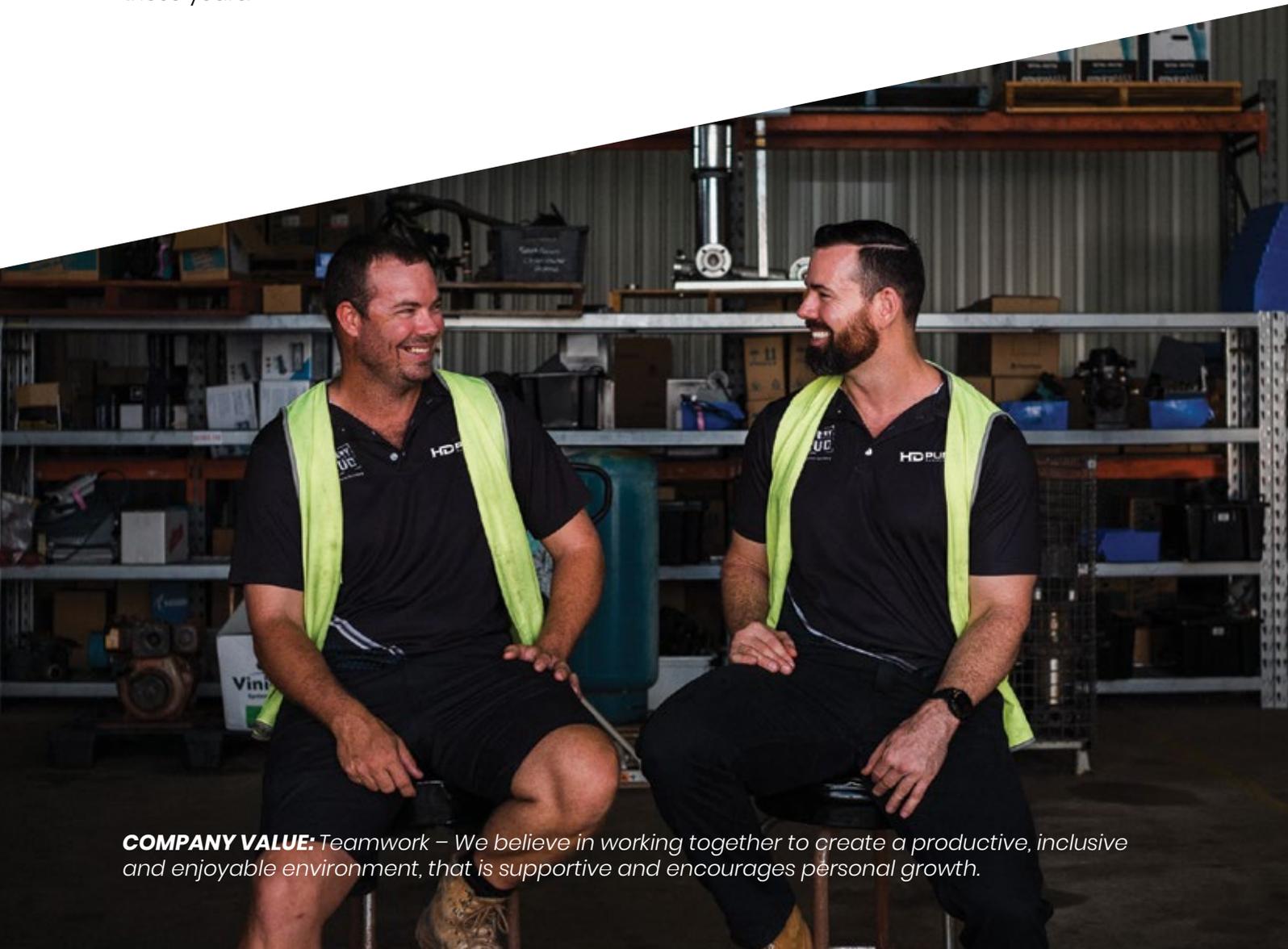
With more than four decades in business, HD Pumps continues to proudly represent and stock products from internationally renowned and respected manufacturers. Over this time, we have been a key supplier and contractor on thousands of large and small projects across northern Australia. We do what we say we're going to do, that's how we've kept our reputation for quality and trustworthiness all these years.

Our Directors

Born and bred in Darwin, brothers John and Greg Fenwick grew up watching HD Pumps develop into one of the most trusted companies in the Northern Territory.

After taking their own paths in their early careers, both brothers came back to the business in the 2000s as their parents wound down towards retirement. They individually bought into the business, knowing that having a financial stake in the company would give them a greater sense of achievement as they guided its steady growth and expansion.

With over 30 years combined direct experience with the company and a keen interest in the industry, John and Greg are committed to keeping HD Pumps at the forefront of the water equipment market.



COMPANY VALUE: *Teamwork – We believe in working together to create a productive, inclusive and enjoyable environment, that is supportive and encourages personal growth.*

Our Services

- › Supply of Products & Parts
- › Installation
- › Repairs
- › Maintenance
- › Emergency After Hours Services
- › Domestic, Commercial, Industrial & Remote

Walk into either of our two fully-equipped sales & service facilities at Winnellie and Humpty Doo and you'll notice our impressive range of products, parts and services.

Our experienced and knowledgeable staff are ready to support your workshop and on-site requirements. Our team includes electricians, pump fitters and irrigation installers who know how to get the best from our wide range of products, parts and services, especially in the challenging Territory conditions. We know our stuff, so you can get the benefit of our years of experience.

We can help you choose the right solution for your project big, small or somewhere in-between.

We've been trusted by Territorians for over 40 years to provide exceptional sales and service for the following:

- › Bore Pumps and Equipment including Flow testing/Reporting
- › Pressure Pumps and Systems
- › Building Service Pumps
- › Sewerage and De-watering Pumps
- › Engine Driven Pumps
- › Pool & Spa Equipment
- › Water Tanks
- › Water Filtration and Treatment Systems
- › Irrigation Systems
- › Pressure Cleaners
- › Pest & Weed Spraying Equipment
- › Electrical Repairs and Installations
- › Electrofusion Poly Pipe Plumbing

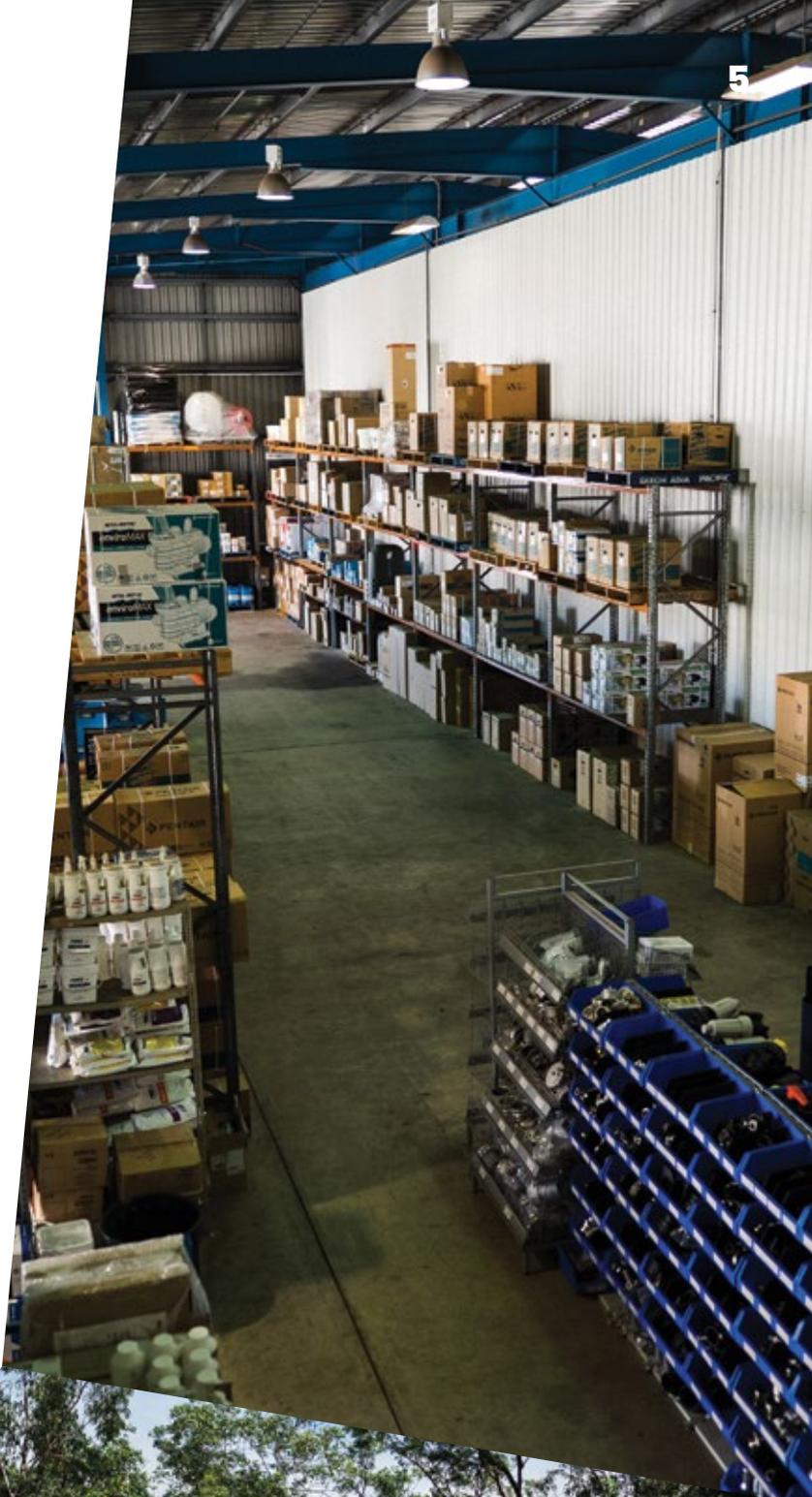


Our Equipment

When it's time for routine maintenance, repairs or new installations, we've got the equipment to make even the biggest job a breeze. From our expansive warehouses and workshops filled with products and parts right through to our vehicles, cranes, diggers and testing equipment, we're ready to go.

If you need us on-site, we've got all the equipment required to access the most remote jobs as well as GPS-tracked vehicles to ensure the safety and efficiency of our staff. Our partnerships with other Territory companies ensure we can get our hands on any piece of equipment we need quickly and efficiently.

- › Over 16 2WD and 4WD Service Vehicles
- › 4WD Truck with 3 Tonne Crane
- › Forklifts
- › Trailers
- › Excavation & Trenching Equipment
- › Lifting Equipment
- › Electrical Testing Equipment
- › Bore Flow Testing Equipment
- › Pump Testing Facilities for most types & sizes of Pumps
- › Water Chemistry Testing Equipment



COMPANY VALUE: *Quality, Efficiency & Professionalism – We supply quality, efficient products and services to our customers, in a consistently professional manner.*

Our Projects

A small sample of recent projects where we've made water work for our customers.

› CARMOUR PLAINS STATION

Supplied and installed 3 x 70 000 L per day Lorentz Solar Pump systems for stock water.

› DARWIN AQUACULTURE – AUSPLUMB

Repairs and ongoing maintenance of the electro submersible sea water intake pumps.

› BERRIMAH FARM – UNITED AIRCONDITIONING

Supply of 11 Southern Cross ISO pumps up to 37kw as part of an upgrade on the air-conditioning system.

› CAREY ST DARWIN CITY – NT PLUMBING MAINTENANCE

Supply, installation and commissioning of new Lowara variable speed pump set.

› LEANYER & PALMERSTON WATER PARKS – AKRON GROUP NT

Repairs and maintenance of all pump, filtration and Treatment equipment. Ongoing maintenance and monitoring of waterpark chemical levels.

› BEETALOO BASIN – ARNHEM EARTHMOVING

Installation and maintenance of pumps, rising main and manifolding for production bores.

› LINKAGE SPRAY UNIT – AKRON GROUP NT

Supply and commissioning of 1300L Croplands linkage spray unit for the control of roadside verges and gamba grass.

› ANGURUGU – EAST ARNHEM REGIONAL COUNCIL

Design, supply and install a sports field irrigation system, including bore pump, manifold and pump compound.



COMPANY VALUE: Safety – We prioritise safety to ensure not only our team's well-being, but that of our contractors, our clients, and the communities in which we operate.

Accreditations, Affiliations & Community

› TERRITORY PROUD

We've been a proud part of the Territory community for over 40 years and proudly support our industry, other businesses and the broader community.



› ELECTRICAL CONTRACTORS LICENCE

Electrical Contractors Licence C 0759

› CAL ACCREDITED

Electrical, Essential Services, Hydraulics and Mechanical Services.

Electrical and automatic control systems, general electrical, essential services office, bore water and sewerage systems, irrigation systems, water purification systems (potable and non-potable), boilers and industrial machines.



CAL
Accredited

› CHAMBER OF COMMERCE



SPONSORSHIPS



COMPANY VALUE: Community Engagement – We continuously seek opportunities to embrace and support the communities in which we live and work.



HDP PUMPS

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HDP WINNELLIE

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Winnellie, Darwin, NT 0820

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HDP HUMPTY DOO

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Humpty Doo, NT 0836

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