

## ***Hair Cartelle Etiquette***

Hair Cartelle is a prestigious salon offering the best hair results and a relaxed atmosphere. We pride ourselves in the finest service. All staff will ensure every client is comfortable during their time in the salon. We ask that our clients will also do their part to ensure the atmosphere stays relaxing. Unfortunately, loud phone calls, vulgar conversation and unsupervised children can spoil the atmosphere for all and ask kindly for consideration of others.

At Hair Cartelle we go above and beyond to accommodate all clients when booking appointments and during appointments. We understand life doesn't always run to plan and last minute things come up. We require a minimum 24-hour notice via Facebook message, email or phone call when cancelling or rescheduling appointments. Failure to do so is a missed opportunity to offer the appointment space to other clients as we have large cancellation lists.

We are located in the city on Ogden street, there is a paid parking complex across the road and also street parking on surrounding streets. Please take parking into consideration when arriving on time for your appointment. If you are running late, please phone the salon to let us know.

We look forward to seeing you in the salon,

Hair Cartelle team xo