

SCAM SUPPORT CALLS

Some of you may have experienced, heard of someone who has experienced or are about to experience a Bogus Support Call from a major Australian Telco, Bank or International Computer manufacturer or Software company. “BOGUS” is the key to remember here!

Don't fall for



phone scams

Under NO CIRCUMSTANCES do any of these type of companies or for that matter any company call you personally to help you fix a problem you have not first reported to them earlier.

When you report a problem, you will be offered a “Case Number”. This is your security key to further communications with that organization in relation to the reported problem only. This way when they do call

you back, they can quote the case number which you should have and this will verify the legitimacy of their call.

A call “out of the blue” has a 100% chance of being a SCAM. Don't confirm anything, don't give up information, don't engage! We've found that saying something like... “You sound like a scammer”, usually results in them hanging up and not bothering you again.

If you're concerned you may have been scammed, please contact us ASAP for help on **08 7221 2641** or <http://idsn.com>.