

About us

Bankstown City Aged Care is a not-for-profit, registered charity, established in 1972 to serve the special needs of the frail and elderly in Bankstown.

We provide a comprehensive range of aged care services including Residential Aged Care (Hostel, Dementia Specific and Nursing Home care), Home Based Care Services and a Dementia Day Centre (The Betty Sussman Centre).

Nearly forty years on, we are continuing to grow our services, thanks to the generosity of our member organisations, community groups, volunteers, donations and bequests.

Our original Dementia Day Care Centre, built in 1988, was called the Birdwood Road Dementia Day Care. Since then, we have undergone two further name changes and two homes as we continued to expand, but our purpose has remained the same – to provide quality care to our clients with dementia and to support their families.



Mission Statement

Bankstown City Aged Care Limited strives for excellence in service provision to those people who are aged, disabled, suffer with dementia, or, who are otherwise disadvantaged. Service provision will be the delivery of high quality residential, home based and community support programs with primary consideration being given to the residents of Bankstown local government area, including surrounding suburbs.

Vision Statement

Creating caring environments to support the rights and dignity of the local aged community, and those living with dementia.



Contact us

The Betty Sussman Centre
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THE BETTY SUSSMAN CENTRE



BLDD048

Quality Care for
Quality Living

Dementia Care

Dementia is the term used to describe the symptoms of a large group of illnesses which cause a progressive decline in a person's functioning. It is a broad term used to describe a loss of memory, intellect, rationality, social skills and what would be considered normal emotional reactions.

Most people with dementia are older, but it is not a normal part of ageing. There is a difference between being simply forgetful and actually having dementia.

Dementia sufferers require specialised care as their condition deteriorates. They require care by health professionals who understand the disease.

Our staff are highly experienced and trained in the care of people with dementia. We understand their needs and treat all our clients with compassion, care and dignity.



The Betty Sussman Centre

The Betty Sussman Centre is an Activity Centre, located at Gillawarna Village in Georges Hall.

This purpose built facility was designed to meet the needs of our dementia clients by offering a home-like setting in a safe and secure environment.



Our clients attending the Centre are provided with activities designed to keep them mentally and physically active, as well as the opportunity to mix socially. Our activities aim to promote and maintain their level of function and wellbeing. They also enjoy a tasty and nutritious lunch.

Importantly, the Centre also offers carers of our clients some respite from the demands of caring for their loved ones.

Our clients are collected and returned home in our bus by our Centre staff.

The service is subsidised by HACC (Home and Community Care), so we can offer this full day service for a nominal fee.



Come and join us

The Betty Sussman Centre is available to people with a diagnosis of dementia, who reside in the Bankstown local government area.

For access to the service, please contact us on **8717 0184** for more information.

Carers Support Group

Caring for a loved one with dementia can be a rewarding, yet very challenging role. We believe that as part of our role of providing quality care for our dementia clients, that we also provide support and care to the families or carers of our clients.

We can provide emotional, social and educational support in our bi-monthly meetings. Please contact us for dates and times of the meetings.



Quality Care for Quality Living