

Approved Automotive Repairer

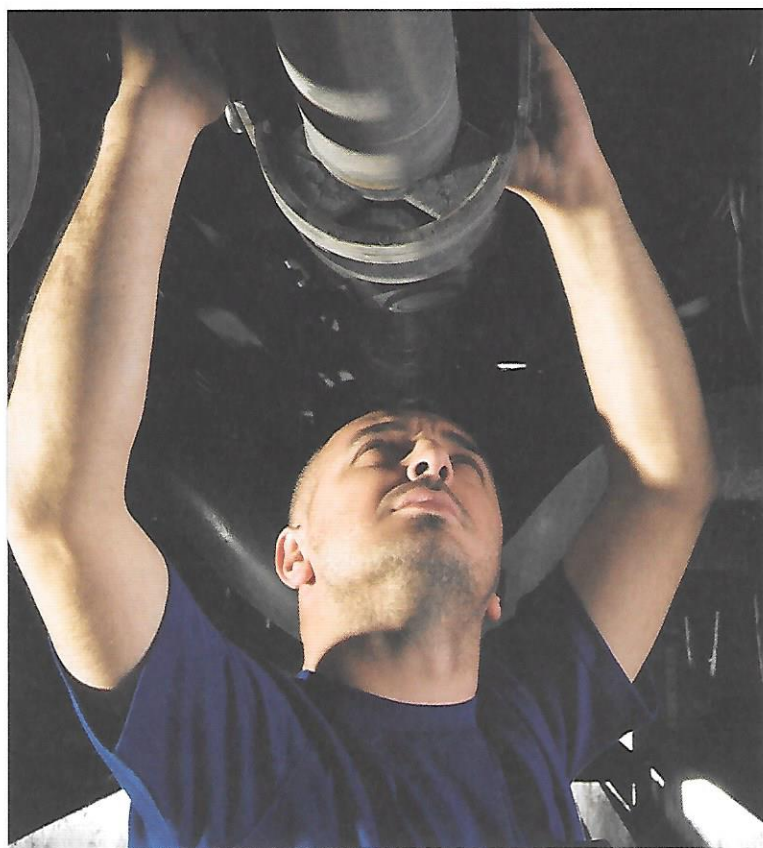
Our Approved Automotive Repairers are experienced automotive technicians that comply with our high standard of service and facilities, performing general to specialist repairs including auto-electrical, air-conditioning, LPG conversions/repairs, auto locks, radiators, automotive glazing and automatic transmissions.

To find an RACQ Approved Automotive Repairer near you visit racq.com/approvedrepairers

Statewide Warranty

RACQ offers members a Queensland-wide warranty on all repairs conducted by any RACQ Approved Automotive Repairers on presentation of the original sales receipt for the repairs.

Warranty period is 6 months or 10,000km on workmanship and parts at manufacturers specified warranty periods.



Warranty

If your repairs are found to be defective in material or workmanship during the warranty period, the parts will be replaced or appropriate rectification work will be performed free of charge at any comparable RACQ Approved Automotive Repairer. There are currently over 300 RACQ Approved Automotive Repairers across Queensland. The warranty only covers repairs carried out by an RACQ Approved Automotive Repairer, if an existing problem or new problem unrelated to the repairs is found this will not be covered under this warranty. Keep your receipt in a safe place for any warranty claim.

The warranty does not cover:

- refunding of money
- known faults prior to original purchase you have not addressed
- ignored repair advice provided by the original repairer
- repairs that have been modified in anyway
- subsequent repairs that have been carried out after the original repair
- damage arising from fire, excessive heat, floods, wreckage, explosions, freezing, abuse or neglect.

Warranty Claim Procedure

To make a warranty claim phone RACQ on **13 1905**. RACQ will then provide the details of the nearest RACQ Approved Automotive Repairer to assess the claim and to make the required repairs.

Please note that the warranty claim will not be allowed unless proof of purchase from the RACQ Approved Automotive Repairer (e.g. invoice or documentation showing the product purchased is provided). It is your responsibility to provide proof of purchase for any warranty claim.

Warranty Information

This Warranty is given by RACQ Operations Pty Ltd of 2649 Logan Road, Eight Mile Plains, Queensland 4113 ("RACQ"). RACQ is contactable by phoning 13 1905.

Warranty Conditions

- Warranty is only available to current RACQ members
- The original invoice will need to be presented to access the warranty
- Warranty only available from comparable RACQ Approved Automotive Repairer offering the same service as the original service performed
- RACQ will get involved to resolve any dispute over warranty claims when requested by a member.



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RACQ
It pays to belong

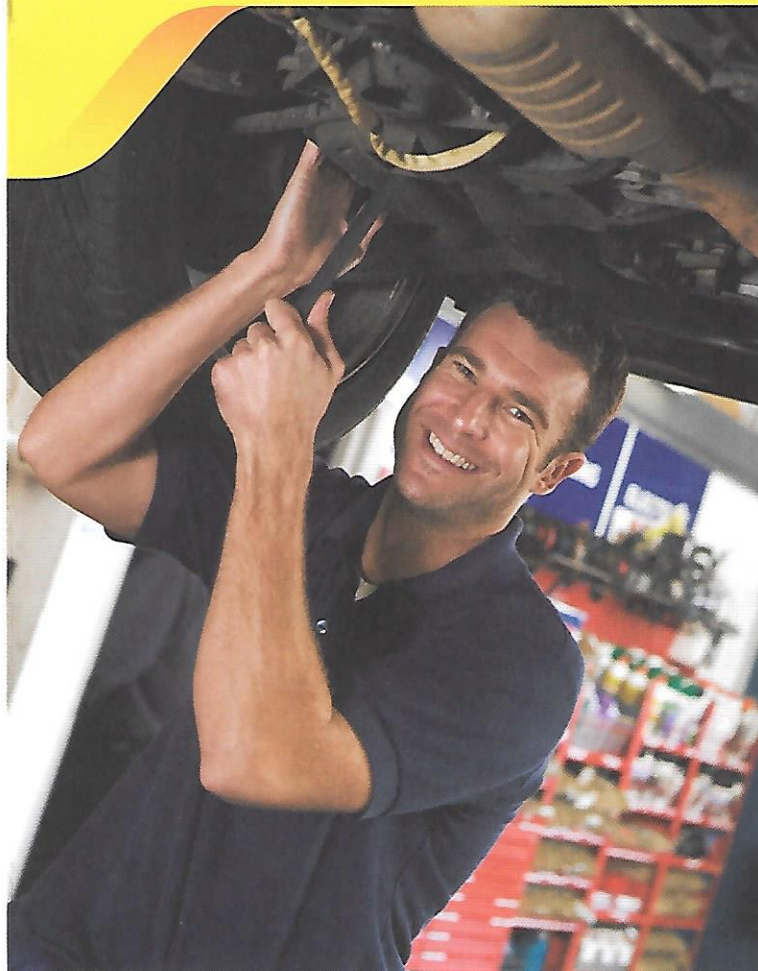
13 1905 | racq.com | in store
24 hours every day

The Royal Automobile Club of Queensland Limited ABN 72 009 660 575
2649 Logan Road, Eight Mile Plains, Qld 4113

BBRO13001/15

RACQ Approved

Automotive Repairers



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