

# Celebrating 40 Years

# From Small Beginnings

40 years ago in July Allan Duell commenced his business. Back then it involved collecting and delivering mail between Mount Gambier Post Office to Mount Gambier Railway Station.

He would deliver parcels and goods from passenger rail and goods rail.

Groceries and dry goods were sent by rail in containers and Allan would deliver them to Big W (in Westpac building, commercial Street West) and Woolworths Supermarket (current Border Watch building) The local Target store opened 3months after Allan started and their goods also came in cages on rail and Allan delivered these also.

This eventually led to Duell's being awarded the cartage by road from their Altona Distribution centre to Colac, Warrnambool and Mount Gambier stores and continued on for 15 years. Also the railways consigned furniture for staff

when they were transferred and these were delivered by Allan.

Allan enjoyed this aspect of the business and bought his first pantech truck to accommodate growing need for Furniture Removals.

By 1982 as the demand for furniture removals continued to grow, Allan bought a larger truck with specialized pantech for furniture removals and Duell's Furniture Removals, 'The Gentlemen of

moving' was born.

The first deliveries were in and around Mount Gambier, the business expanded to several more trucks and destinations Australia wide. A couple of the most unusual deliveries were to dug outs in Coober Pedy and a paddle steamer on the Murray.

Consignments are also many and varied; include an aero plane brought back from QLD, a boat from NSW and on more regular basis cars

from and to Northern Territory, Victoria, Western Australia and South Australia.

Probably the most unusual consignment was a couple of crates of homing Pigeons which were released from our Depot Mount Gambier and all made their way safely home to Adelaide

The largest local removal in volume was the entire St Paul's Primary School being relocated to Tenison Woods Collage.

Should the packing of the whole consignment be required, 'the gentlemen of moving' will

everything he did. I wish I had some of his energy!" - Lyn and Adrian Fretwell

"I am writing to thank you for the wonderful way in which you conducted our recent move from Mount Gambier to the Blue Mountains in NSW.

in the course of our careers and had braced ourselves for the usual stress of the ordeal." "However, in stark contrast (to previous experiences) - from the beginning with Duell's, everything was different. All happened in a most professional manner, including advice about how to best pack our items whenever we made enquiries about how to pack that awkward oblong painting, or the thing-a-me that just wouldn't fit

into a tea chest box." "Early in the day we were so impressed we had to secret ourselves in a room to as each other - 'can you believe it? Can they keep this cheerfulness up

"Well yes, it seems they could - and did. "And - after 43 years of moving house, we actually



"I would like to say thank you to you all for

moving our household from Eight Mile Creek to Mount Gambier and finally to our new location in Wahgunyah. The young men were excellent in their service and treated our belongings as if they were their own. Nothing was too much trouble and they were polite and friendly in everything they did." "Particular thanks to Jason who organized

everything and was punctual and efficient with

We have made many moves over forty three years

enjoyed the day!" - John and Mara Spriggs

### Testimonials



#### a Local Family affair

The firm of Duell's Removals is very much a local family affair. Both Allan and wife Sandra were born and educated in Mount Gambier, with there forebears going back several generations in the area.

Allan Duell's great grandfather was in the delivery business in Mount Gambier in its very early days, carrying out his deliveries with a bullock and dray. Both Allan and Sandra were educated at East Gambier Primary School and Grant High School.

Forty-one years ago he married Miss Sandra Kain, who was a telephonist with

PMG and later Telecom and they have lived in their family home at OB Flat for the past 34 years and had a son, Jason and in 2010 Jason married Kloe and in 2012 Jensen was

Their son Jason, 29, has now stepped into the role of managing the company with his wife Kloe, giving Allan and Sandra more time to enjoy semi retirement.

Allan, Sandra, Jason, Kloe and Staff would like to thank their customers for their ongoing support and assure everyone after 40 years it is still business as usual.

Duell's Furniture Removals proudly sponsor Jason (Right) in his speedway racing which began with

He progressed to street stocks and some of his

juniors when he was 13 years old.

Australia #3, Northern Territory #2.

achievements are Australia #2,

Jason and his wife Kloe

tradition of excellence set

will carry on the same

by Allan and Sandra.



#### Duell's have a twice weekly run to Adelaide and the South East. Unheard Of Record

more fragile the article, the better.

The Gentlemen of Moving

take care of the job or, if desired, only the household breakables.

Over the years Duell's Furniture Removals has covered literally millions of kilometers 'We have never had a major accident, which is unheard of,' Allan said, commending the drivers associated the business over the years. 'It is a credit to the drivers who have traveled all those kilometers over the past 40 years,' said Allan.

The company prides itself on their ability to carry fragile goods. In fact, Allan said the

A contributing factor to the splendid record is that the trucks are all regularly serviced and n the words of Allan Duell, "they just keep going wherever their loads are consigned."

a Passion for Purple

#### Safe and Secure

Our office is located at 1 Scott Court, corner of Penola Road, Mount Gambier, having moved there about 15years ago from White Ave. In White Avenue we had warehouse storage but self storage units were becoming popular. We built new premises along with self storage sheds and now have three sites for self storage. In the very early days Allan's mum Mrs. Bessie Duell took phone messages and relayed them on a 2way radio

These days Kloe takes care of the office. In the office you will also find various cartons, paper, tape and plastic wraps for your removal needs. Phone us on 8725 0688, Fax 8723 0283, email info@duells.com.au or www.duells.com.au

Started off – in 1973 – we had a truck in a neutral colour, It really needed a paint job, but I wanted to do it in a colour really different, so we stood out'

'But back then trucks were only red sometimes green. When I told Dad (about painting it purple), he said I must be mad and if I painted it purple I may as well just close business now'. 40 years on and the 'controversial' purple trucks have no

shortage of customers wanting their furniture moved Australia wide. Now their motto is, 'Look for the blokes with the purple trucks!'

## 'Look for the blokes with the purple trucks!"

**ESTABLISHED IN 1973** 

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