

What our clients say



What did you like about our services? 100 percent efficiency and the reasonableness of the fees charged. Many thanks for your excellent service.

Mr Blaxell, Bedfordale (Jan 2014)

Dear Emily, thank you for all of your assistance in the settlement on our property. I found your firm's service prompt and professional and the level of communication refreshingly good. I will certainly recommend your firm should the occasion arise in the future.

Mr & Mrs Kenner, Churchlands (Jan 2014)

Bethany thank you very much for the settlement of our property. It was a smooth process and you really did a wonderful job. Thanks once again.

Mr Nair, Jandakot (Dec 2013)

Ellise O'Sullivan was efficient and attentive to the settlement of my property, I would have no hesitation in recommending her to others. A very straight forward and hassle free service — thank you!

Mr Harasymow, Wembley (Dec 2013)

Very good communication, I was well informed at all times. Staff are always polite and helpful.

Mr Bamkin, Gidgegannup (Dec 2013)

I am more than happy with your service it was cost affective and very courteous and professional.

Mr Dickson, Alkimos (Dec 2013)

What did you like about our services? We were kept informed with copies of emails being sent from flat rate settlements and we were able to telephone them with any queries which were answered very quickly. I would highly recommend you to anyone selling or purchasing a house. No improvements necessary.

Mr & Mrs Loveland, Dalkeith (Nov 2013)

Prompt, efficient, obliging, excellent value for money. Thanks for the high quality job done by efficient and friendly staff. Michael, thanks so much for your help in bringing the process to a speedy end. I really appreciated your help. Lucy and Gabriele were also very helpful and understanding in their interactions with me and also the "Seniors" at the signing. It all went without a moment of grief.

Mr Dinsdale, Greenwood (Nov 2013)

Sensible prices. Excellent service

Mr Powell, Stirling (Nov 2013)

Hi Gabriele, I am so impressed with every dealing I have ever had with Birman & Ride and this morning has been no exception! Extraordinary efficiency and wonderful service. Many many thanks.

Mrs Poga, Peppermint Grove (Dec 2013)

Very good communication. At all times I felt up to date and informed. All staff were polite, helpful and attentive.

Mr & Mrs Bamkin, Bellevue (Nov 2013)

Professional and prompt replies.

Mr H, Carlisle

Timely, informative and responsive to our queries. Regular email correspondence and updates useful and reassuring in providing settlement services.

Ms L, Darlington

The settlement was dealt with very efficiently and clearly. Thank you.

Ms J, Churchlands

Efficient, professional and well priced.

Mr C, Mount Pleasant

[What did you like about our service?] The flat rate cost, the fact that it is a legal firm and no 'hidden' disbursement fees. Bethany was very efficient.

Ms K, North Fremantle

Bethany and the team were efficient, professional and thorough. Extremely easy to deal with and hassle free for us as we were moving and relocating to a new town at the same time.

Mr & Mrs C, Usher

Gabriele your services were straight forward and trouble free. See you next time.

Mr G, Bayswater

Fixed price. [A]lways get you quickly by phone.

Mr M. Dalkeith

Efficient, thorough and cost effective.

Mr M, Aubin Grove

Your communication with us as sellers and our agent was excellent. Overall we found the whole process was well managed and very efficient. We are recommending you to others as is our agent. We will be using your company again in the near future as we dispose of more of our properties.

Mr Q, Denmark

Very professional and informative! Excellent service at a competitive price. I also like the way you kept me informed via email with what was going on with the settlement agent

representing the buyers as it allowed me to track their progress.

Mr T, Dianella

All correspondence forwarded to me. Yanqi [was] very polite, informative and returns calls when not on a day off.

Ms T, Tuart Hill

Consistent communication [with] updates of changes to file.

Mr M, Beldon

Excellent communication! Stress free process. Will recommend.

Mr Spence, Bull Creek (Oct 2013)

Kept updated at all times. [Cheryl] Sun provided an excellent service and my husband and I will have no hesitation in referring Birman & Ride to colleagues and friends.

Mrs L, South Perth

Flat price, efficient service, answered emails.

Mrs A, Wandina

Efficient and friendly, helpful clarifications and sensible advice provided. Prompt responses to messages. Would use the services of your company again, and would recommend your company to others.

Mrs D, Wembley

Fair price for settlement services. We also found that communication regarding settlement was good. Service was always friendly, many thanks.

Mr S, Wilson

I just wanted to thank [Ellise] again for providing such good service to us.

Mr R, Nedlands

[What did you like about our service?] Being kept in the loop with all correspondence.

Mrs H, Nedlands

Ellise O'Sullivan was very friendly, helpful, and also very efficient at handling her job and making us feel at ease with the whole process. We visited your office several times and parking was no problem on Hay Street. Other staff who we met were also very courteous and helpful.

Mr & Mrs Manfield, Erskine (Oct 2013)

Prompt and efficient services.

Mr & Mrs Scarparolo, Morley (Oct 2013)

Your services and the flat rate were excellent. I hope to use you again and will recommend your services to friends. Firstly, the "Flat Rate" was reasonable, and secondly the service was efficient and I was informed and updated constantly during the whole process. I would

highly recommend the services of Birman & Ride and will use their services again.

Mr & Mrs Solanki, Samson (Oct 2013)

It was a very good service. Very professional and efficient. You always kept me up to date with the developments. Thus making it easy and simple. I would like to thank Graham, Bethany, Gabriel, Lucy and all the legal team that help us through the settlement. I would not hesitate to recommend you to anybody. Thank you.

Mr Kelly, Thornlie (Oct 2013)

Friendly, efficient, prompt.

Mr Peet, Kalamunda (Oct 2013)

Graham dealt with our house settlement and we found him polite courteous and professional.

Mr Henthorn, Beeliar (Oct 2013)

Fast, efficient and switched on! A great service that is reasonably priced.

Mr Siegwart, Kallaroo (Sep 2013)

Shared information by email which was very much appreciated, thank you for your services.

Mr Dixon, Mandurah (Sep 2013)

Settlement services were very professionally handled by Rachael Coffey. She was attentive to any queries and very pleasant to communicate with.

Mr Mirco, North Coogee (Sep 2013)

Prompt up to the minute unambiguous communication. No nasty surprises. Prompt attention to all of my enquiries and to actions that needed completion. I am extremely happy with the service! Thank you.

Mr Camden, Woodbridge (Sep 2013)

Very efficient and friendly contact with Rachael Coffey. She is very knowledgeable with settlement issues. Both our transactions were concluded with the minimum of fuss. The fees charged are what we would call fair and reasonable. We would definitely use your services again and will recommend you to our family and friends. Thank you again Rachael.

Mr & Mrs Adams, Wattle Grove (Sep 2013)

We were very impressed by the quality of the service that we received from Birman & Ride. Rachael Coffey was excellent; always approachable, efficient, friendly and super organised. Our settlement went through without any issues and I am sure that this was due to Rachael's professional approach to all aspects of the settlement process. We would recommend Birman and Ride to anyone looking for a settlement service. Thank you Rachael.

Mr & Mrs Mattock, Yokine (Sep 2013)

Fast, efficient and professional — even our real estate agent was impressed! I have recommended your service to my friends and family. Thank you so much for all your help and assistance in handling our settlement.

Ms Gee, Strathalbyn (Sep 2013)

A good price, helpful service and completed everything so I did not have to worry.

Mr Wayne, Kallaroo (Sep 2013)

Very good customer service and feedback thank you.

Mr Vuletich, Wannanup (Aug 2013)

Rachael you are number 1 to work with, I will contact and recommend you to other friends.

Ms Mendoza, Perth (Aug 2013)

Very professional and easy to contact. Kept me informed all the way through the settlement process. Great price and no surprises with billing.

Mr Purcell, Fremantle (Aug 2013)

Friendly, and very professional. Keep up the good work.

Mr Burns, Kingsley (Aug 2013)

Good feedback, kept up to date and pleasant to deal with. Thanks all went very smoothly.

Mr & Mrs Lumia, Balcatta (Aug 2013)

We just wanted to thank you for your services, and for making the settlement process smooth and hassle-free. Everyone was clear, concise and very easy to deal with. Email communication was very effective in requesting the required information and keeping us informed. Your services are excellent!

Mr & Mrs Cleary, Nedlands (Feb 2011)

Friendly, responsive, supportive, and kept promises. Love the reassurance of knowing you have a clear process you do follow, backed up with flexibility and responsiveness to our queries.

Ms Morrissey, Nobby Beach (Jul 2013)

There was always someone to help you and there were no hitches on your behalf. You sorted out the other parties problems quickly. The price is reasonable we only wish you were in NSW.

Mr & Mrs Haley, Beacon Hill (Jun 2013)

Efficient services. Being copied in on correspondence by email was very effective

Mr Hammond, Kingsley (Jul 2013)

I was kept up to date with events as they unfolded. All phone calls were returned if I had to leave a message. Graham Spencer acted professionally at all times and took time to explain if I was unsure of a particular matter. The service was value for money.

Mr & Mrs Charlesworth, Wanneroo (Jun 2013)

Great communication throughout the settlement. Very professional personnel and approachable. We highly recommend your settlement agency to our friends and family. Our settlement went very smoothly thanks to your knowledgeable service providers.

Mr Kurdian & Ms Salimi, Churchlands (Jul 2013)

Cheryl Sun was very efficient and easy to deal with. She kept me up to date with what was happening all along the way. Congratulations on your excellent service.

Mrs Metcalf, Ascot (Aug 2013)

[What did you like about our service?] Everything. A remarkable job done with the least fuss. Thanks for a great experience.

Mr B, Carramar

I liked everything about the service provided. I was very impressed with Yanqi Qiu who handled our settlement very efficiently. Her follow up was exceptional and she was a pleasure to deal with. My daughter recommended me to Birman & Ride as they also handled the settlement on the sale of her property. I was very impressed [with] the way I was kept in the loop regularly of any developments.

Mr & Mrs D, Maylands

[What did you like about our service?] Everything. Keeping us informed every step of the way, very professional attitude and a very reasonable fee. Really have nothing to add. Yanqi was extremely helpful, always professional and courteous. [I] would recommend you to everyone who requires legal services of any description.

Mr C, Coogee

I found all the staff to be polite, helpful and courteous at all times. Everything went to plan and I am very happy with the service you provide. "If it ain't broke... don't fix it"

Mr M, Subiaco

Fast and very efficient. Also very easy to understand instructions. Thank you very much [Yanqi] and Lucy.

Mr & Mrs M, Watermans Bay

Communication on all matters was excellent. Friendly staff members via phone and in the office. Set price was great and affordable.

Mrs S, Booragoon

[What did you like about our service?] The constant communication & professionalism from the person I was dealing with, Gabriele.

Ms H, Ocean Reef

Very easy to follow set up, kept in touch regarding every matter, was not out of the loop at any stage. Very clear and concise instructions.

Mr H, Bayswater

Efficient & detailed information; courteous; smooth transaction with good email & call return communicative skills

Mr & Mrs B, Carramar